#### Data Management CT051-3-M



#### Topic 6 – Data Warehouse

#### Learning Outcomes



By the end of this lecture, YOU should be able to:

- Explain data warehouse and OLAP concepts
- Explain the data warehouse architecture and schemes
- Introduce the concept of OLAP



- If you have mastered this topic, you should be able to use the following terms correctly in your assignments and exams:
  - OLTP
  - OLAP
  - Data Cube
  - Star Scheme
  - Snowflake schema
  - Fact constellations
  - Information processing
  - Analytical processing



#### Data Warehousing and OLAP

- What is a data warehouse?
- A multi-dimensional data model
- Data warehouse architecture

#### What is Data Warehouse?



- Defined in many different ways, but not strictly.
  - A decision support database that is maintained separately from the organization's operational database
  - Support information processing by providing a solid platform of consolidated, historical data for analysis.
- "A data warehouse is a <u>subject-oriented, integrated,</u> <u>time-variant</u>, and <u>nonvolatile</u> collection of data in support of management's decision-making process."—W. H. Inmon
- Data warehousing:
  - The process of constructing and using data warehouses

#### Data Warehouse—Subject-Oriented

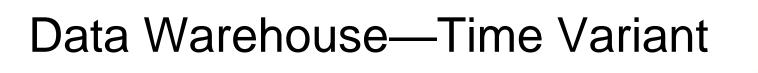


- Organized around major subjects, such as customer, product, sale.
- Focusing on the modeling and analysis of data for decision makers, not on daily operations or transaction processing.
- Provide a simple and concise view around particular subject issues by excluding data that are not useful in the decision support process.

#### Data Warehouse—Integrated



- Constructed by integrating multiple, heterogeneous data sources
  - relational databases, flat files, on-line transaction records
- Data cleaning and data integration techniques are applied.
  - Ensure consistency in naming conventions, encoding structures, attribute measures, etc. among different data sources
    - E.g., Hotel price: currency, tax, breakfast covered, etc.
  - When data is moved to the warehouse, it is converted.





- The time horizon for the data warehouse is significantly longer than that of operational systems.
  - Operational database: current value data.
  - Data warehouse data: provide information from a historical perspective (e.g., past 5-10 years)
- Every key structure in the data warehouse
  - Contains an element of time, explicitly or implicitly
    - But the key of operational data may or may not contain "time element".

### Data Warehouse—Non-Volatile



- A physically separate store of data transformed from the operational environment.
- Operational update of data does not occur in the data warehouse environment.
  - Does not require transaction processing, recovery, and concurrency control mechanisms
  - Requires only two operations in data accessing:
    - initial loading of data and access of data.

How are organizations using the information from data warehouses ?



- Many organizations use this information to support business decision making activities:
- Increasing customer focus, which includes the analysis of customer buying patterns (such as buying preference, buying time, budget cycles, and appetites for spending).
- Repositioning products and managing product portfolios by comparing the performance of sales by quarter, by year, and by geographic regions in order to fine-tune production strategies.



#### OLTP vs. OLAP

	OLTP	OLAP					
users	clerk, IT professional	knowledge worker					
function	day to day operations	decision support					
DB design	ER diagram, application-oriented	Star/snowflake, subject-oriented					
data	current, up-to-date detailed, flat relational isolated	historical, summarized, multidimensional integrated, consolidated					
usage	repetitive	ad-hoc					
unit of work	short, simple transaction	complex query					
# records accessed	tens	millions					
#users	thousands	hundreds					
DB size	100MB-GB	100GB-TB					



#### Why Separate Data Warehouse?

- High performance for both systems
  - DBMS— tuned for OLTP: access methods, indexing, concurrency control, recovery
  - Warehouse—tuned for OLAP: complex OLAP queries, multidimensional view, consolidation.
- Different functions and different data:
  - missing data: Decision support requires historical data which operational DBs do not typically maintain
  - <u>data consolidation</u>: DS requires consolidation (aggregation, summarization) of data from heterogeneous sources
    - data quality: different sources typically use inconsistent data representations, codes and formats which have to be reconciled





- What is a data warehouse?
- A multi-dimensional data model
- Data warehouse architecture

#### A 2-D view of sales data for AllElectronics



	location = "Vanca	location = "Vancouver"									
	item (type)										
<b>time</b> (quarter)	home entertainment	computer	phone	security							
Q1	605	825	14	400							
Q2	680	952	31	512							
Q3	812	1023	30	501							
Q4	927	1038	38	580							



#### 3-D view of sales data for AllElectronics

location = "Toronto"

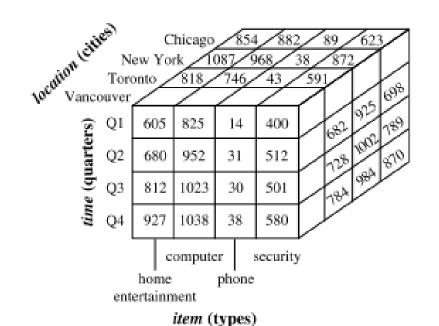
location = "New York"

location = "Chicago"



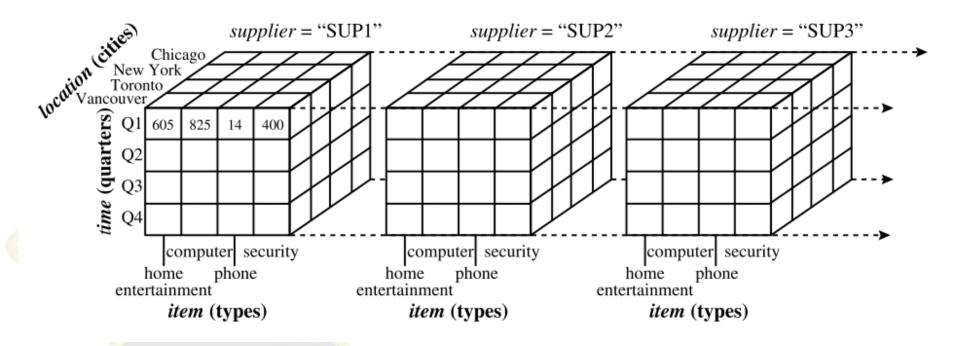
location = "Vancouver"

	item				item					item				item			
	home					home				home				home			-
time	ent.	comp.	phone	sec.		ent.	comp.	phone	sec.	ent.	comþ.	phone	sec.	ent.	comp.	phone	sec.
Q1	854	882	89	623		1087	968	38	872	818	746	43	591	605	825	14	400
Q2	943	890	64	698		1130	1024	41	925	894	769	52	682	680	952	31	512
Q3	1032	924	59	789		1034	1048	45	1002	940	795	58	728	812	1023	30	501
Q4	1129	992	63	870		1142	1091	54	984	978	864	59	784	927	1038	38	580





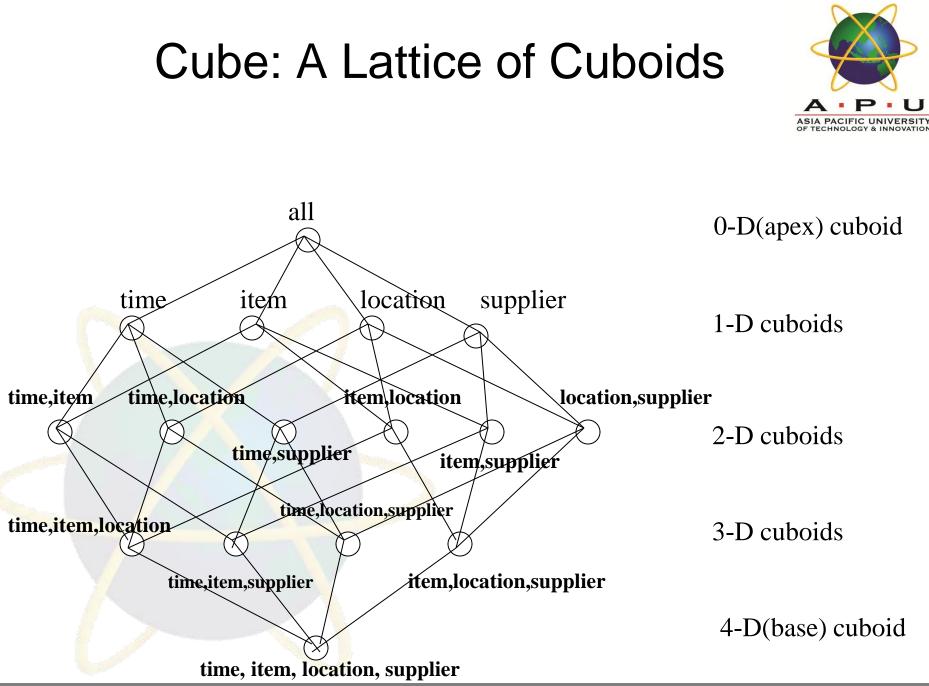
#### 4 – D View of sales data



#### From Tables and Spreadsheets to Data Cubes



- A data warehouse is based on a multidimensional data model which views data in the form of a data cube
- A data cube, such as sales, allows data to be modeled and viewed in multiple dimensions
  - Dimension tables, such as item (item\_name, brand, type), or time(day, week, month, quarter, year)
  - Fact table contains measures (such as dollars\_sold) and keys to each of the related dimension tables
- In data warehousing literature, an n-D base cube is called a base cuboid. The top most 0-D cuboid, which holds the highest-level of summarization, is called the apex cuboid. The lattice of cuboids forms a data cube.



#### Conceptual Modeling of Data Warehouses



- Modeling data warehouses: dimensions & measures
  - <u>Star schema</u>: A fact table in the middle connected to a set of dimension tables
  - <u>Snowflake schema</u>: A refinement of star schema where some dimensional hierarchy is normalized into a set of smaller dimension tables, forming a shape similar to snowflake
  - Fact constellations: Multiple fact tables share dimension tables, viewed as a collection of stars, therefore called galaxy schema or fact constellation

#### Star schema

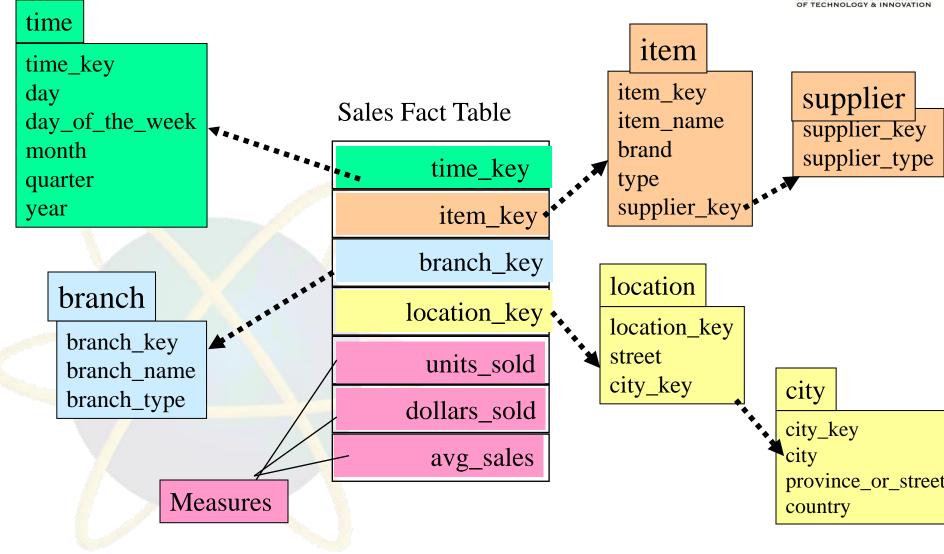


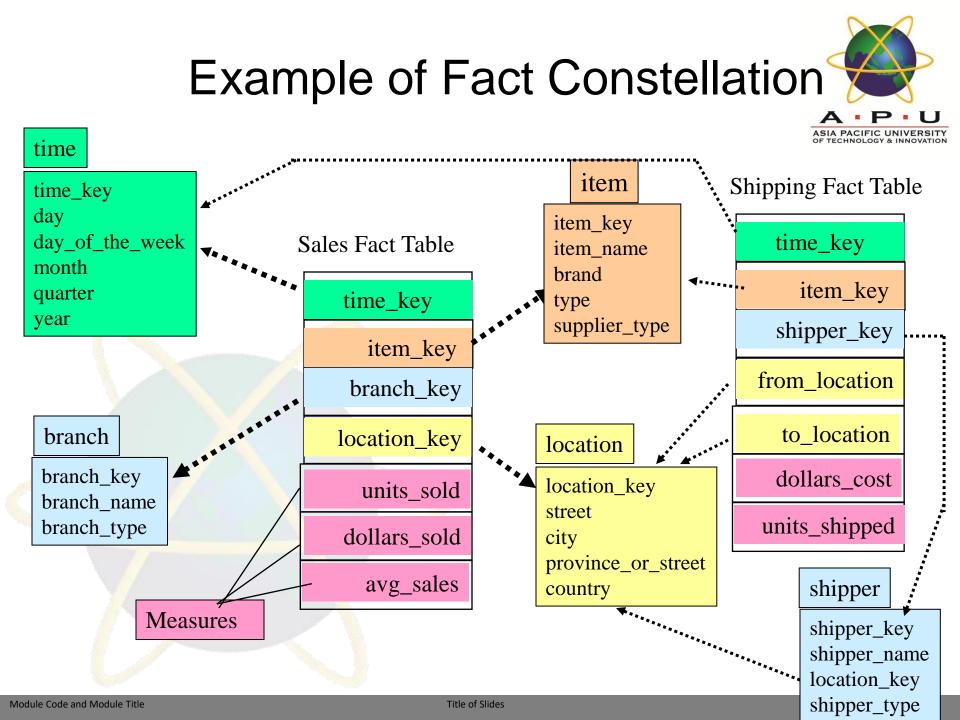
- The most common modeling paradigm is the star schema, in which the data warehouse contains :
- (1) a large central table (fact table) containing the bulk of the data, with no redundancy, and
- (2) a set of smaller attendant tables (dimension tables), one for each dimension. The schema graph resembles a starburst, with the dimension tables displayed in a radial pattern around the central fact table.

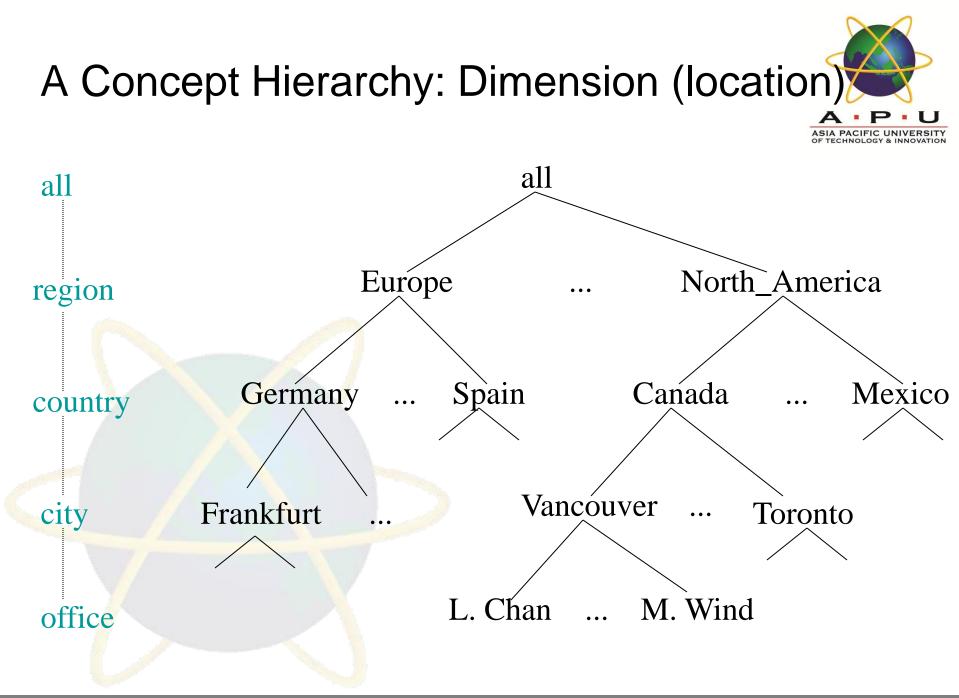
#### Example of Star Schema time item time\_key day item\_key day\_of\_the\_week Sales Fact Table **.**.., item\_name month brand time\_key quarter type year supplier\_type item\_key branch\_key location branch location\_key. location\_key branch\_key street units\_sold branch\_name city branch\_type dollars\_sold province\_or\_street country avg\_sales Measures



#### Example of Snowflake Schema

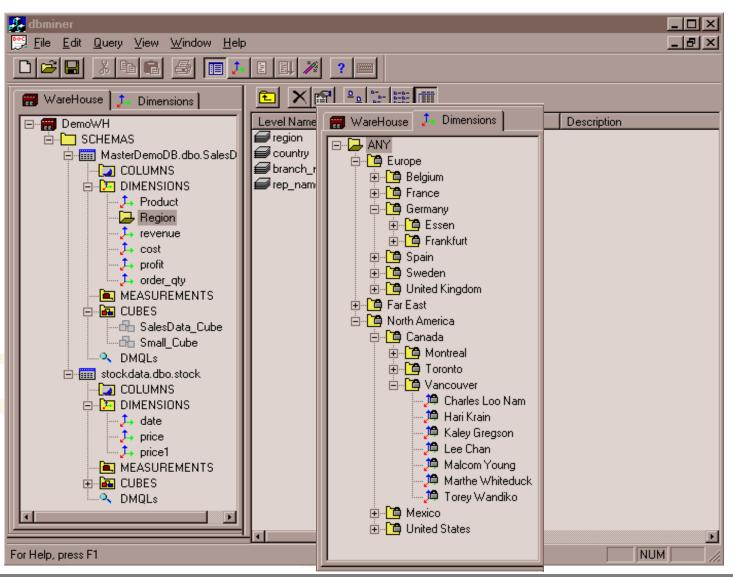








#### View of Warehouses and Hierarchies

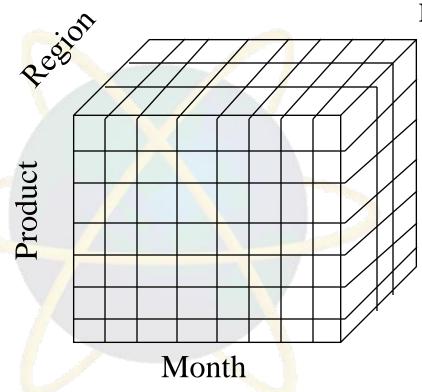


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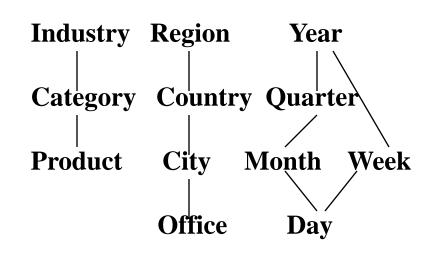
#### Multidimensional Data



• Sales volume as a function of product, month, and region

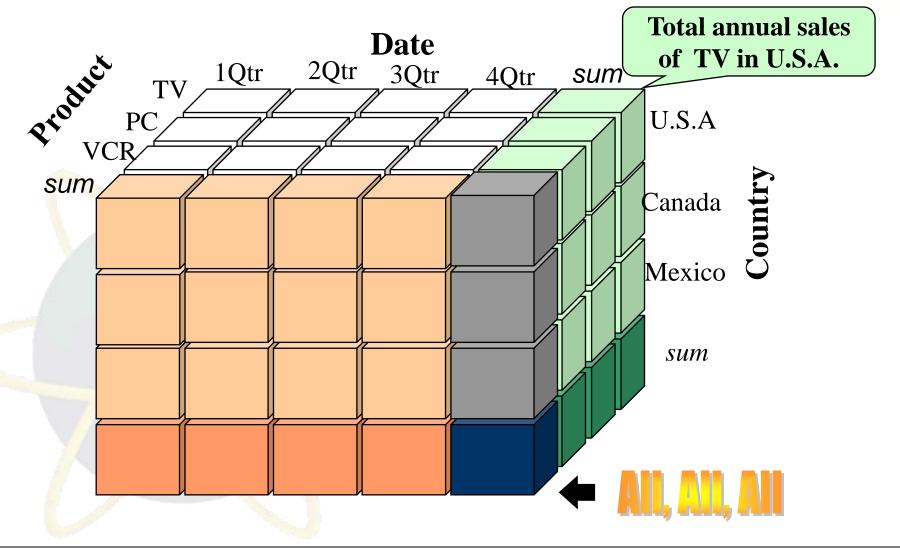


**Dimensions: Product, Location, Time Hierarchical summarization paths** 



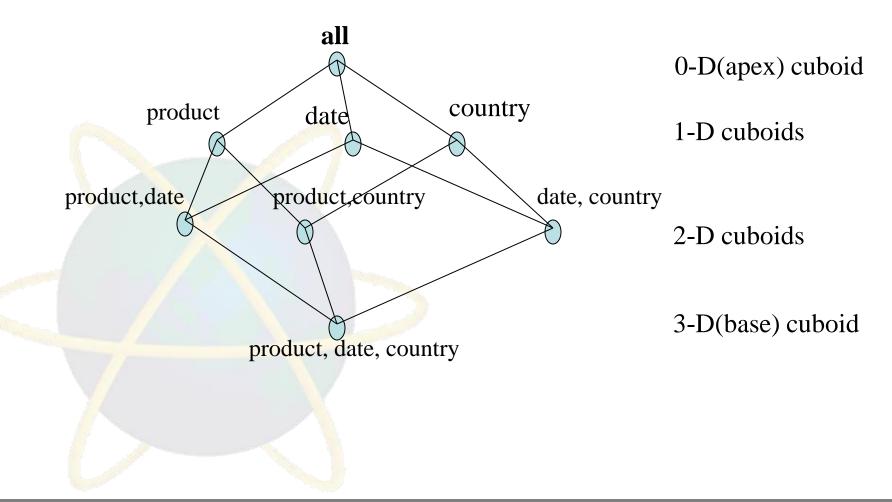


#### A Sample Data Cube



# Cuboids Corresponding to the Cube





### **Typical OLAP Operations**



- Roll up (drill-up): summarize data
  - by climbing up hierarchy or by dimension reduction
- Drill down (roll down): reverse of roll-up
  - from higher level summary to lower level summary or detailed data, or introducing new dimensions

# Data Warehousing and OLAP



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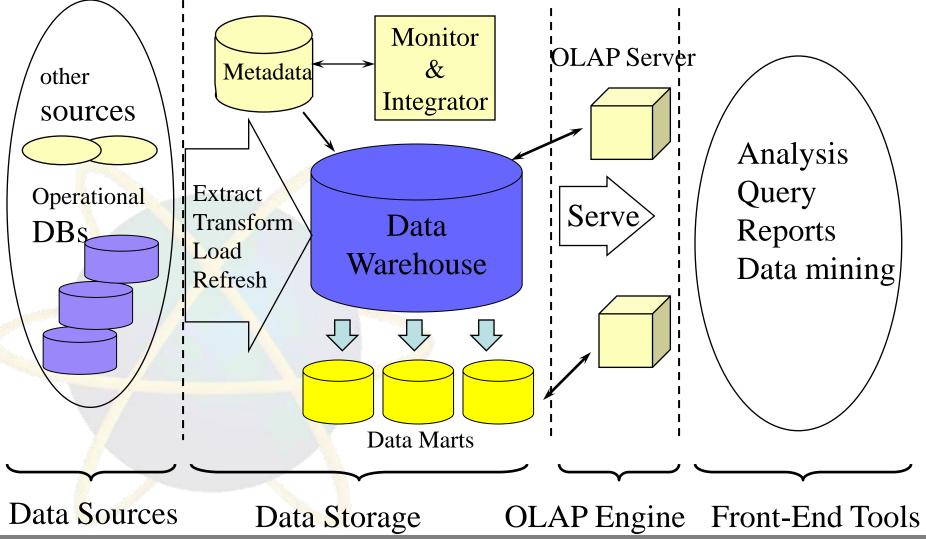
# Data Warehouse Design Process



- Top-down, bottom-up approaches or a combination of both
  - <u>Top-down</u>: Starts with overall design and planning (mature)
  - <u>Bottom-up</u>: Starts with experiments and prototypes (rapid)
- From software engineering point of view
  - <u>Waterfall</u>: structured and systematic analysis at each step before proceeding to the next
  - <u>Spiral</u>: rapid generation of increasingly functional systems, short turn around time, quick turn around
- Typical data warehouse design process
  - Choose a business process to model, e.g., orders, invoices, etc.
  - Choose the grain (atomic level of data) of the business process
  - Choose the dimensions that will apply to each fact table record
  - Choose the measure that will populate each fact table record

#### **Multi-Tiered Architecture**

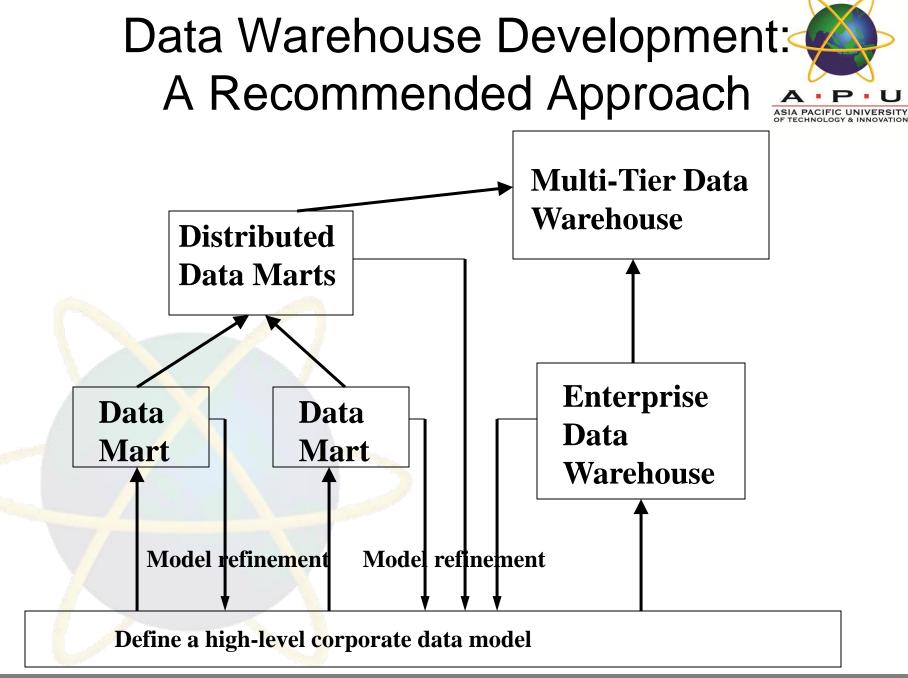






#### • Enterprise warehouse

- collects all of the information about subjects spanning the entire organization
- Data Mart
  - a subset of corporate-wide data that is of value to a specific groups of users. Its scope is confined to specific, selected groups, such as marketing data mart



#### Data Warehouse Usage



- Three kinds of data warehouse applications
  - Information processing
    - supports querying, basic statistical analysis, and reporting using crosstabs, tables, charts and graphs
    - Analytical processing
      - multidimensional analysis of data warehouse data
      - supports basic OLAP operations, slice-dice, drilling, pivoting
  - Data mining
    - knowledge discovery from hidden patterns
    - supports associations, constructing analytical models, performing classification and prediction, and presenting the mining results using visualization tools.



# Q&A