

# Natural Language Processing

CT052-3-M-NLP



**A · P · U**  
ASIA PACIFIC UNIVERSITY  
OF TECHNOLOGY & INNOVATION

## Introduction to NLP

# LEARNING OUTCOMES

**At the end of this topic, You should be able to:**

Explain the meaning and fundamental concepts of  
Natural Language Processing



# QUESTION ANSWERING: IBM's WATSON

- Won Jeopardy on February 16, 2011!



# INFORMATION EXTRACTION

Subject: **Programme Committee Meeting**

Date: October 20, 2016

To: Rad

Hi Rad, we've now scheduled the curriculum meeting.

It will be in TPM Main Building, L4, Board room, tomorrow from 10:00-11:30.

- Jacqueline

Create new  
Calendar entry

Programme Committee Meeting - Meeting

FILE MEETING INSERT FORMAT TEXT REVIEW

Appointment Scheduling Assistant Lync Meeting Meeting Notes Cancel Invitation Options Tags Zoom Apps for Office

Actions Show Lync Mee... Meeting... Attendees Zoom Apps

We can't show MailTips right now.

**i** You haven't sent this meeting invitation yet.

**Send**

To... Babak Bashari Rad

Subject Programme Committee Meeting

Location TPM Main Building, L4, Board room Rooms...

Start time Fri 21/10/2016 10:00 AM ☐ All day event

End time Fri 21/10/2016 11:30 AM

**i** See more about Dr. Babak Bashari Rad.

# INFORMATION EXTRACTION & SENTIMENT ANALYSIS



Attributes:

zoom

affordability

size and weight

flash

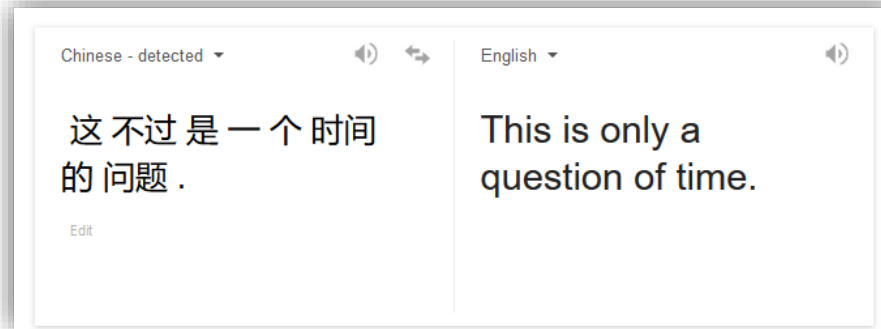
ease of use



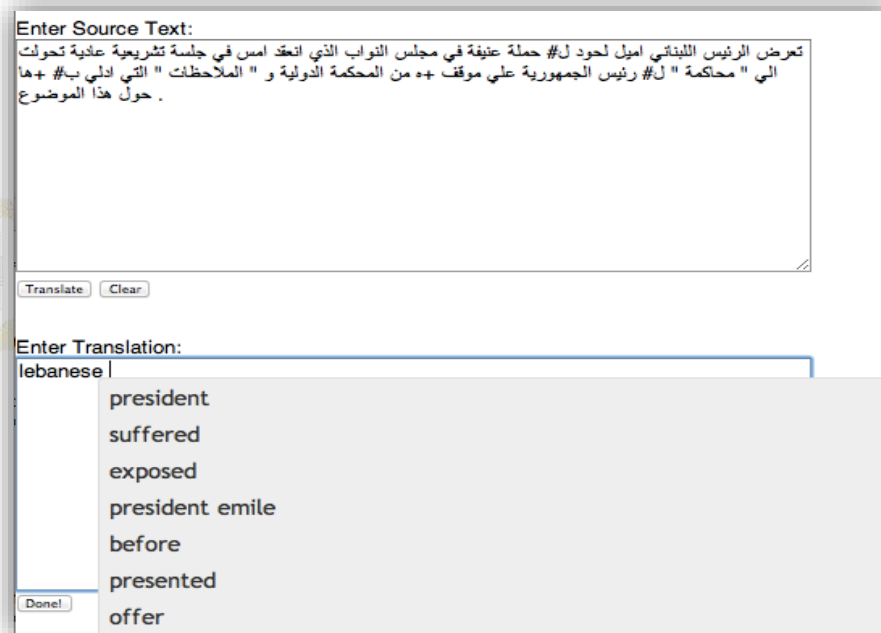
- ✓ nice and compact to carry!
- ✓ since the camera is small and light, I won't need to carry around those heavy, bulky professional cameras either!
- ✓ the camera feels flimsy, is plastic and very light in weight you have to be very delicate in the handling of this camera

# MACHINE TRANSLATION

- Fully Automatic



- Helping human translators



# LANGUAGE TECHNOLOGY

mostly solved

## Spam detection

Let's go to Agra! ✓

Buy V1AGRA ... ✗

## Part-of-speech (POS) tagging

ADJ ADJ NOUN VERB ADV

Colorless green ideas sleep furiously.

## Named entity recognition (NER)

PERSON ORG LOC

Einstein met with UN officials in Princeton

making good progress

## Sentiment analysis

Best roast chicken in San Francisco! 👍

The waiter ignored us for 20 minutes. 👎

## Coreference resolution

Carter told Mubarak he shouldn't run again.

## Word sense disambiguation

I need new batteries for my *mouse*.

## Parsing

I can see Alcatraz from the window!

## Machine translation (MT)

第13届上海国际电影节开幕...

The 13<sup>th</sup> Shanghai International Film Festival...

## Information extraction (IE)

You're invited to our dinner party, Friday May 27 at 8:30

Party  
May 27  
add

still really hard

## Question answering (QA)

Q. How effective is ibuprofen in reducing fever in patients with acute febrile illness?

## Paraphrase

XYZ acquired ABC yesterday

ABC has been taken over by XYZ

## Summarization

The Dow Jones is up

The S&P500 jumped

Housing prices rose

Economy is good

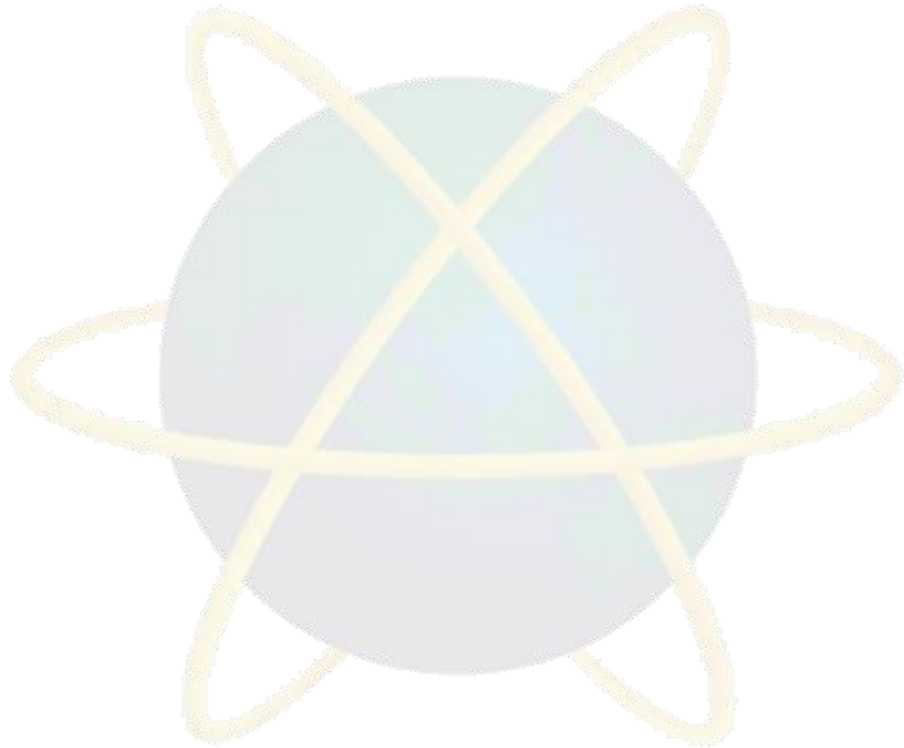
## Dialog

Where is Citizen Kane playing in SF?

Castro Theatre at 7:30. Do you want a ticket?



# DIFFICULTIES IN NLP





# AMBIGUITY (“CRASH BLOSSOMS”)

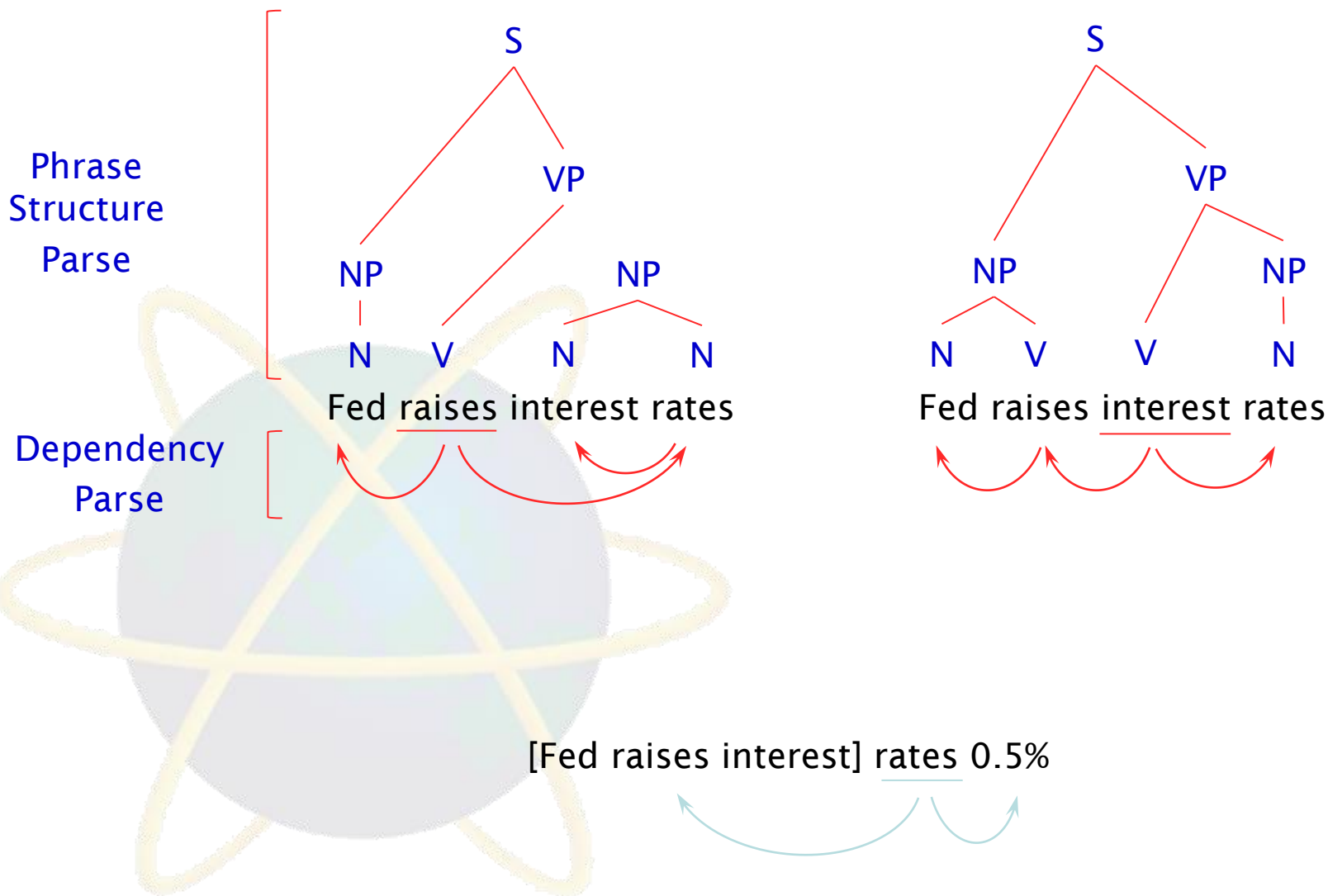
- Violinist Linked to JAL Crash Blossoms



- Teacher Strikes Idle Kids
- Red Tape Holds Up New Bridges
- Hospitals Are Sued by 7 Foot Doctors
- Juvenile Court to Try Shooting Defendant
- Local High School Dropouts Cut in Half

# AMBIGUITY IS PERVERSIVE

*New York Times* headline (17 May 2000)



# OTHER DIFFICULTIES

## non-standard English

Great job @justinbieber! Were SOO PROUD of what youve accomplished! U taught us 2 #neversaynever & you yourself should never give up either♥

## neologisms

unfriend  
Retweet  
bromance

## idioms

dark horse  
get cold feet  
lose face  
throw in the towel

## segmentation issues

the New York-New Haven Railroad  
the New York-New Haven Railroad

## world knowledge

Mary and Sue are sisters.  
Mary and Sue are mothers.

## tricky entity names

Where is *A Bug's Life* playing ...  
*Let It Be* was recorded ...  
... a mutation on the *for* gene ...

**Neologism** → a newly coined word or expression

**Idioms** → a group of words established by usage as having a meaning

# WHAT TO DO?

- The task is difficult! What tools do we need?
  - Knowledge about language
  - Knowledge about the world
  - A way to combine knowledge sources
- How we generally do this:
  - probabilistic models built from language data
    - $P(\text{"maison"} \rightarrow \text{"house"})$  **high**
    - $P(\text{"L'avocat général"} \rightarrow \text{"the general avocado"})$  **low**
  - Luckily, rough text features can often do half the job.



# Q & A

# WHAT WE WILL COVER NEXT..!

## Introduction to Basic Text Processing

